

Hostel Accommodation CCTV Privacy Notice

This privacy notice tells you how East Hertfordshire District Council uses your personal information in connection with the CCTV surveillance at our Hostel accommodation managed by the Housing Service.

The type of personal information we collect

We currently collect and process the following information:

- The CCTV will capture images in real time wherever the cameras are pointed. These cameras may capture footage of you whilst you are on the premises. Cameras have been situated outside the Hostel buildings and in the grounds. There are signs in place to inform you where cameras are in use.

How we get the personal information and why we have it

We receive static and moving images of people and vehicle registration numbers, from the cameras in operation on the premises. This information is stored on a secured digital device.

We use the information in order:

- to ensure the health and safety of employees, service users and visitors to the sites,
- to detect, prevent or reduce the incidence of crime and anti-social behaviour,
- to prevent and respond effectively to all forms of possible harassment and disorder,
- to reduce the fear of crime,
- for the purpose of safeguarding residents, visitors and employees,
- to provide emergency services assistance,
- to provide information regarding possible breaches of the Hostel License agreements by occupiers or their visitors,
- to assist with health and safety and other serious occurrences, including compliance with employment issues.

We may share this information with other statutory agencies such as the Police or Children's Services but only if it is necessary to do so or we are required to by law.

Under the UK General Data Protection Regulation (GDPR), the lawful bases we rely on for processing this information are:

- a) We may have a vital interest.
- b) We need it to perform a public task.
- c) We have a legitimate interest.

International data transfers

The council does not share your information with countries outside of the UK without ensuring that sufficient safeguards are in place that are equivalent to the UK Data Protection legislation or the UK GDPR. For this purpose, we do not share your data internationally.

Automated decision making

There are restrictions on automated decisions based solely on automated means without any human involvement, including restrictions on profiling. For this purpose, your data will not be subject to automated decision making or profiling for this purpose, however, if you have any queries about this, please contact the council's Data Protection Officer using 'Our contact details' below.

How we store your personal information

Please see the [Corporate Privacy Notice](#)

How long we keep your information

Please see the [Retention Schedule](#)

Your data protection rights

Please see the [Corporate Privacy Notice](#)

Our contact details

Please see the [Corporate Privacy Notice](#)

How to complain

Please see the [Corporate Privacy Notice](#)